

VIRTUAL SESSION – PRIVACY INFORMATION

VIRTUAL CARE PLATFORMS

S. L. Hunter Speechworks utilizes the Zoom Healthcare platform for conducting our virtual sessions.

Our regulatory body limits the platforms with which we can conduct our virtual sessions in order to maintain the highest standard of privacy for our clients. This unfortunately means that some commonly used social platforms such as Skype, Facetime, and WhatsApp can not be utilized for sessions. If you require assistance with getting set up with Zoom, your clinician can help you.

Our Zoom Healthcare platform has been set up to maximize security with the enabling of waiting rooms, use of passcodes, disabling chat function, and disabling audio/video recording ability. If your clinician recommends audio/video recording for therapeutic purposes, consent will be obtained and documented as needed.

WORKING FROM HOME – PRIVACY MEASURES

Other family members who may be present in the clinician's home during provision of virtual services have signed confidentiality agreements in the case of exposure to sensitive information and staff have made reasonable efforts to work from home in a more private/secluded area of the home to maximize client privacy.